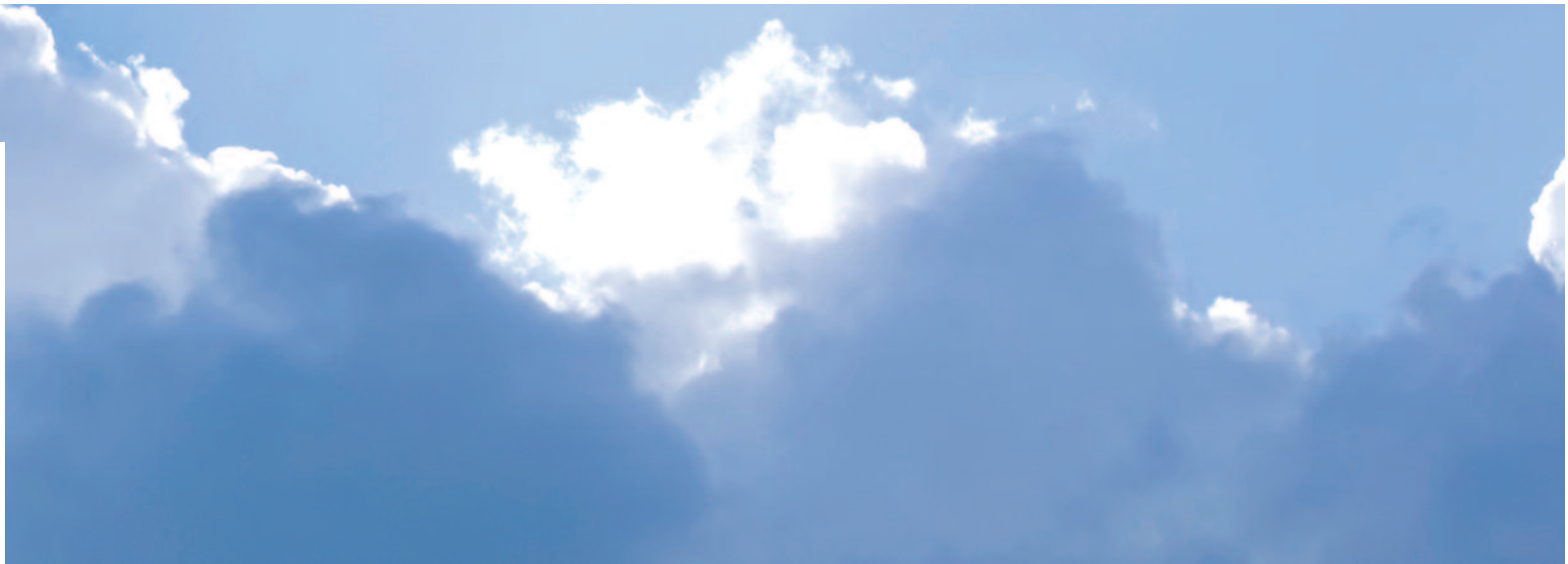


THE CAMPAIGN

To achieve our \$13 million goal of renovation and conversion of our third, fourth and fifth floor patient rooms to private rooms and the development of the Women’s Center, we must embark on a capital campaign, something the hospital has not undertaken for several years. The Capital Campaign goal to raise philanthropically from the community is \$2-3 million.

Mother Catherine McAuley, who founded the Sisters of Mercy, wrote: “...since there is very little good can be accomplished or evil avoided without the aid of money, we must look after it in small as well as in great matters.” For Provena Mercy, converting to private patient rooms and creating a Women’s Center is a “great matter.” The hospital has experienced unprecedented increases in Medicaid and uninsured patients. This has had a severe impact on our ability to fund capital projects from our own operating income and made it impossible to begin the Room Privatization Project and the Women’s Center without a capital campaign. The Project has a projected completion date by the end of 2011.



A CENTURY OF POWERFUL HEALING

THE CASE FOR ROOM RENOVATION AND PRIVATIZATION & A WOMEN’S CENTER

THANK YOU FOR CONSIDERING WHAT YOUR CONTRIBUTION MAY BE TO A SECOND CENTURY OF SERVICE TO OUR COMMUNITY.



THE BEGINNING

It was almost Christmas in 1910 when the people of Aurora were still talking about the first airplane flight in Illinois over at the old Driving Park. Orville Wright had brought the plane to town and even weeks later the historic event remained the topic of local conversation.

At the same time, six Sisters of Mercy stepped from a train onto the Illinois land that would give rise to one of the finest hospitals in the western suburbs of Chicago. The Sisters had come to Aurora at the invitation of Most Reverend Peter J. Muldoon, Bishop of Rockford. No one heralded their arrival. They had no friends, no money, no home to call their own. But this they did have – faith in abundance that God would lead them through this enormous challenge – establishing a hospital in Aurora. The legacy of that faith has survived for a century.

With help from the Bishop, the Sisters purchased a small frame house for their convent and a brick building with 30 rooms and by March 1911, they had established themselves in hospital work in Aurora. In 1912 they purchased a farm and later, in 1925, ground was broken for Mercyville, the first private psychiatric hospital in Illinois. In 1930-31, the energy and success of the Sisters were further validated when they built St. Joseph Mercy Hospital just a few miles south of Mercyville. The current hospital was built in 1971 and named Mercy Center for Health Care Services, later to be called Provena Mercy Medical Center, a 220-bed facility with 1200 employees and 430 physicians practicing in 50 medical specialties.

THE CASE FOR EXCELLENCE

Provena Mercy is justly proud of the clinical recognition it has earned:

- Ranked third in Illinois for cardiac surgery by HealthGrades®, the nation's leading health care ratings company, for the second year in a row
- Ranked among the top 10% in the nation in 2009 for cardiac surgery by HealthGrades®
- Ranked first in cardiac surgery among hospitals in the western suburbs for the second year in a row by HealthGrades®
- Awarded the prestigious Blue Distinction Center for Cardiac Care by Blue Cross and Blue Shield, one of only 33 hospitals in Illinois and the only hospital in the Provena Health system to be so named
- Earned the Gold Seal of Approval from the Joint Commission for Primary Stroke Centers
- Earned accreditation for the second year as a Chest Pain Center from the Society of Chest Pain Centers

THE CASE FOR PRIVATE ROOMS

When Mercy Center for Health Care Services rose from the fields of Illinois in 1971, it was the talk of the town. It gleamed with new equipment, sparkling floors and new beds in semi-private rooms. But in the 21st century, semi-private rooms are an idea of the past that doesn't fit into modern care delivery or healthcare construction.

Provena Mercy Medical Center's Room Privatization Project will provide for renovation and privatization of patient rooms at a cost of \$11 million. Each private room will:

- enhance patient privacy and confidentiality
- enhance patient satisfaction with increased quality of care
- improve patient recovery times by providing an optimal personal environment
- allow Provena Mercy to remain competitive
- improve accommodations and comfort for family members

Current healthcare research indicates patients expect private rooms, while new hospital construction projects focus exclusively on them.

A CASE FOR THE WOMEN'S CENTER

The new Women's Center at Provena Mercy Medical Center intends to sensitively and proactively work to prevent illness and treat and support each woman's whole health needs, focusing on breast health. The 3,630 square foot Center will be located in the hospital off the main lobby of the Surgery Center with an estimated cost of between \$2.5 - 3 million.

The Women's Center is designed to offer state-of-the-art quality care, comfort, and convenience for all women through the continuum of their lives. It will:

- establish a welcoming testing environment for women patients
- offer the service of a nurse navigator
- achieve a better use of space and of new and existing equipment

There are two overarching objectives for the two-phase project. The first objective focuses on achieving a better use of space and equipment, including the renovation and extension of space off the main lobby of the Surgery Center. Also, a new service, Uterine Fibroid Embolization, will be introduced as an option to hysterectomy. Specific to breast care, patients will be able to access screening and diagnostic digital mammography, breast ultrasound, stereotactic breast biopsy, MRI imaging and biopsy and computer-assisted diagnosis. The second objective will expand perinatal care for women and their infants with the purchase of a dedicated ultrasound machine.

Aurora is a growing community and the second largest city in Illinois. With 90,000 women over age 45 now living in the hospital's primary service area, the need for women's health services will increase in the years ahead.

THE VISION

The legacy of the Sisters of Mercy has been revered, preserved and practiced since 1911 when the hospital was founded. This legacy is not about buildings and beds. It is about compassionate service to those in need regardless of their ability to pay, and that is precisely why it is timeless. But the environment of care must keep pace with the demands of 21st century medicine. Provena Mercy is committed to the delivery of quality care in an environment that is updated and modern yet warm and comfortable. The intangibles – compassion, reassurance, dedication – are offered in the spirit of the Sisters of Mercy, but we need help in updating and modernizing the hospital.

THE MISSION

The mission of Provena Mercy Medical Center to "...build communities of healing and hope by compassionately responding to human need in the spirit of Jesus Christ" offers a stark contrast to many other health care facilities. Through our mission we promise to take care of anyone who crosses our threshold. It is a promise we keep.

The present and future adequacy of hospital reimbursement is uncertain at best. More than a third of Provena Mercy Medical Center's patients are either dependent on Medicaid or have no payment source at all. Medicaid reimburses providers well below their costs and most "self-pay" patients receive 100% charity care, with the complete cost being absorbed by the hospital. In 2009, the actual cost of unreimbursed Medicaid and charity care provided by Provena Mercy was \$9.3 million.